

THE PINERY GUEST COTTAGE & INN

TERMS AND CONDITIONS OF RENTAL

We would like to take this opportunity to thank you for your interest in renting our cottage / Inn, and extend our best wishes for an enjoyable vacation with us. In order to make your stay more pleasant, we ask that you kindly read and follow these instructions.

“The Owner” shall mean The Pinery Guest Cottage and Inn

“The Renter” shall mean any Renter or Renters with whom the booking of the Cottage / Inn is effected.

- 1) A Booking deposit is required to confirm your booking. It consists of 30% of the daily, weekend or weekly rental rate. The deposit is due along with the Rental Contract within 10 days of booking to confirm the booking or the rental is cancelled.
 - 2) A Security deposit is required as security for the observance by the Renter of the Terms and Conditions of Rental. The Security deposit consists of 2 components and will be \$500.00 in total; The Damage deposit will consist of \$300.00 and the Cleaning deposit is \$200.00 for weekly rentals. Deductions from the deposits may be made for failure to leave the cottage / Inn and or property clean and in a satisfactory state, breakages or damage to the equipment, cottage or property. The Security deposit is paid upon arrival.
 - 3) The Rental fee is due upon check-in. Payment may be made by cash, cheque or traveler’s cheque in Canadian dollars. NSF cheques are subject to a \$100.00 fee. Sorry we do not accept any charge cards or Interac. All rental fees are subject to applicable taxes.
 - 4) Any cancellation made by the Renter must be in writing to the Owner. The deposit is refundable, if notice of cancellation, is received four weeks prior to the scheduled date of arrival, subject to a \$100.00 cancellation fee. No reimbursements will be given for early departures, missed days or late arrivals.
- Check-in time is after 2:00 pm on the date agreed in our Rental Contract.
 - Only registered guests are permitted to stay at the cottage / Inn during your vacation period, unless prior arrangements have been made with the Owner.
 - All cottage / Inn linens are supplied. Beach towels are not supplied. Please bring your own. Cottage / Inn towels are not allowed outside of the cottage.
 - All household garbage must be placed in the plastic garbage bags provided. Please separate plastics, cans, cardboard and glass for recycling (use blue recycle bin). Garbage will be picked up mid-week and upon departure. (or sooner, if required)
 - Our tap water is filtered and is potable.
 - Like most cottages, the Cottage and Inn operate on a septic system. Its misuse or over use could lead to major damage and expense. Please minimize frequent flushing and excessive use of water.
 - Do not put anything down the toilet other than natural waste and toilet paper. No paper towels, Kleenex, tampons, feminine napkins, matches, hair, grease, etc. should be discarded down the toilet or the sink. Please use only environmentally friendly soaps and **no bleach** please.
 - Please refrain from using glass containers on the decks and open pit fireplace near the lake as children and adults often go bare foot in these areas. Also, please no bottle caps or cigarette butts in the lake or on the property.

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- Never wash your hair in the lake or permit anybody else to use soap in the lake. Remember the wild life, the fish and our neighbours drink the lake water.
- Firewood is available in the woodpile at the beach. You are welcome to use the firewood, but please be careful as fire can spread rapidly in cottage country. If you make a campfire, please keep a bucket of water nearby, and be sure to douse glowing embers with water before you retire for the night.
- Oxtongue Lake is an exclusive area close to Algonquin Park and is therefore extremely tranquil, peaceful, clean and quiet. Please help us keep it that way! Your due consideration of the neighbours and the community will be greatly appreciated — please refrain from loud noise or parties outdoors after 10:00 pm.
- Do not dive off the dock as the lake is very shallow and serious injury could result. A swim raft is provided out from the shore for safe diving.
- You are welcome to the use of all of our water sport equipment, including the paddle boat, canoes, kayak, and row boat. Use of all water sport equipment is at your own risk. Life jackets should be worn at all times when using any of the water sport equipment.
- **NO SMOKING IN THE COTTAGE OR INN!**
- Sorry no pets allowed!
- Larger cottage / Inn - The stove runs on propane and will light automatically when you turn the dial to light. You will hear a clicking sound, once you see flame, rotate the dial to the desired setting.
- Sorry no long distance calls available. Telephone for local calls is available at the Inn. In the event of an emergency please come to the office.
- Please leave the Cottage / Inn (inside and out) in the same condition as you received it, neat and tidy. Thorough cleaning will take place after your departure.
- Your cleaning deposit will be refunded after satisfactory inspection by the Owner or their representative and will be returned within 14 days.
- Any damage that occurs to the cottage / Inn or anything on the property must be reported prior to departure, so that we may assess the cost of repairs or replacement value. The Owner reserves the right to be the final arbitrator in any damage claims. The Renter is responsible for any breakages or damage caused by any member of his / her party. Your damage deposit will be refunded after satisfactory inspection by the Owner or their representative and will be returned within 14 days.
- At the end of your stay, please take back all left-over food brought with you.
- Please return all keys to the office upon completion of the rental period.
- **CHECK OUT TIME IS 10:30am.**
- The Owner or their representative shall be allowed access to the cottage / Inn during any reasonable time during your stay for the purposes of inspection or to carry out any repair deemed necessary to the property or equipment, unless in an emergency.
- The Owners are not liable to the Renters or members of the Renter's party for any loss or damage to any of their belongings or injury. Nor is the Owner responsible or liable for acts of negligence or willful damage caused by the Renters or members of the Renter's party. All risks of any such injury or loss are being assumed by the Renter, who shall hold the Owner harmless and indemnified therefrom.
- The information and descriptions given in the brochures and on the web sites are for guidance only. Although every effort has been made to ensure accuracy, the Owner shall not be held liable for any-mis-description or incorrect information..

